

Reasons a Report or screen data does not appear correctly

1) The primary reason is because a database stores records differently from a WYSIWYG format. Each record is recorded as it is entered and that record's index remains fixed. If you delete a record, its index is deleted and is never available again. The only way to have sequential indexes is to never delete a record, change its contents, not delete and start over.

To start over and re-index a table beginning at one in a sequential manner, delete all entries into that table and then compact and repair the database. In CM2400 and CM2500 this is done by closing the database. In CMM2005 this is available in the 'Admin' menu.

2) When a report or screen has a field set to display contents in an ascending manner the first records sorted are those without any data in them. Then the number zero, then the number one and all numbers with a one in a sequential manner, then the number two and all those records with a sequential number of two and so forth to letters beginning with 'A'.

3) Letters are seen as numbers in all programs on a computer. Uppercase letters have a smaller number than lowercase letters and is the reason they are sorted first.

4) When you export a table into an Excel spreadsheet you will see the indexes assigned to each record. In CM2400 and CM2500 screens and reports grave layout information sort primarily on these indexes. In CM2500 many of the reports sort on the grave layout using the layout data and not the indexing.

5) If a report is sorted on the index first and then a name all of the records will show all individuals with the same name as separate entries. If this same record is sorted on a name and not the individual indexes then all of the same names are grouped together.

6) All of the primary tables and all of the reports are set for export so that you the user can make your own reports inside of programs that do not behave like a database does.